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Payments

If you purchase a ticket using a debit or credit card through the website, we will process these payments through an automated secure common payment gateway that will be subject to fraud screening.

If you do not provide the correct payment card address and/or cardholder information, your may not be confirmed and the total cost may increase. We reserve the right to cancel the provision of the services you have bought if payment is declined for any reason or if you have provided incorrect card details. If we become aware of or are notified of any fraudulent or illegal activity in connection with the payment, the provision of the services will be canceled and you will be liable for all costs and expenses related to such cancellation, without prejudice to any actions that may be taken against us.

The website owner may require you to provide additional payment verification upon request by submitting an online form or at our office. We reserve the right to deny providing of the services if the card originally used for the purchase cannot be presented by the cardholder at the request, or if the original the payment was delayed or disputed by the card issuing bank. Credit card details are stored in a secure environment and transmitted through an internationally recognized system.

Delivery policy

The confirmation of the services that were bought at our website is sent to the email address which you have indicated at the time of purchase.

The confirmation is sent after the order was paid, but no later than 24 hours after the payment.

If you did not receive the confirmation, please contact us at info@travel-insurer.com or at our

office. Return and Refund policy

Due to specific nature of our services, we do not offer refund once the payment was made. Please, note that your agreement may contain other provisions regarding the refund. If your agreement contains other provisions of refund such provisions shall prevail.

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These terms and/or other information presented on this website may be updated, corrected, changed or removed by the owner of the website at any time and without prior notice to you. You are responsible for familiarization with these terms each time you visit the website. You should review all relevant documents each time you visit the website. When using this website you agree to comply with the requirements of the latest version of these documents.

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